

5.2 Community Facilities Group

Ngā Taiwhanga Hapori

What we do

Makino Aquatic Centre *Te Taiwhanga Wai Rēhia o Mākino*

We provide a safe, quality aquatic complex, including indoor and outdoor swimming pools, to deliver aquatic programmes for water education and fitness.

Community Hub Library

We provide a district community hub as a centre for the whole community and its visitors. The Community Hub is a place where people can meet, access library services, find information, participate in social, community and lifelong learning experiences, get inspired and innovate, create, discover and do.

Property *Ngā Rawa Tūwāhi*

We manage, support and administer Council's wide range of property portfolio assets and services.

Halls and Recreational Complexes *Ngā Whare Huihui me ngā Taiwhanga Rēhia*

We provide 16 Council-owned halls and support the management of seven community-owned halls.

Parks, Reserves and Sports Grounds *Ngā Papa Rēhia, Papa Tāpui, Papa Hākinakina hoki*

We provide our community with opportunities for leisure and recreation through the provision of parks and sports grounds including open spaces, gardens, trees, and playgrounds to ensure our community has access to a wide range of leisure and recreation opportunities.

Cemeteries *Ngā Urupā*

We provide and maintain cemeteries in park-like settings to provide places of remembrance, and facilities for burials and interments of ashes.

Public Conveniences *Ngā Wharepaku Tūmatanui*

We provide and maintain public toilets to protect public health and meet the expectations of residents and visitors.

Why we do it

We work to ensure a vibrant and thriving interconnected network of community facilities that cater for the social, recreational and cultural needs of our communities and their visitors, now and into the future.

Our strategic goals for community facilities are as follows:

1. To have a resilient network of community facilities across the Manawātū District.
2. To ensure that our community facilities are sustainable
3. To encourage collaboration and customer-focused planning of community facilities
4. To support and help implement the Wellbeing Framework within the Community Development Strategy.

Contribution to Community Outcomes

The Community Facilities Group contributes to the following community outcomes:

A place to belong and grow

- by providing facilities that deliver a community service or offer a place for any person to go and feel a part of the community.

Planning our future together

- by providing fit for purpose adaptable district or local level facilities that contribute to health and well-being outcomes.

An environment to be proud of

- by improving the environmental performance of community facilities that can play a role in the future sustainability of our communities.

Infrastructure fit for the future

- by providing higher quality facilities that are multipurpose, accessible and meet community expectations.

A prosperous, resilient economy

- by attracting and retaining residents through providing facilities that respond to community need.

Value for money and excellence in local government

- by providing a network of community facilities that are value for money and affordable for the community.

How we do it

Makino Aquatic Centre

At the Makino we are a Poolsafe accredited facility that provides space for aquatic play, recreation and education throughout the year.

We have a variety of pools- both indoor and outdoor- and including a purpose built Learn-to-Swim pool. Learn-to-Swim classes, recreation programmes, and Aqua Fitness sessions are held year-round and support water safety awareness, health and wellbeing and a sense of community. We are a fully accessible facility, with accessible changing rooms, pool hoists and water wheelchairs.

We also have the opportunity for lane and pool hire and work with local, regional and national clubs to host aquatic events and community events.

The Makino Aquatic Centre supports the district's schools through the delivery of Water Safety programmes.

Community Hub Library

At the Community Hub Library, we provide a wide range of services for the whole community and its visitors:

- Content and Access – Access to a range of services and content for ease of life, learning, literacy, leisure and knowledge (links with community development enabling the community to have free access to information).

- Social Connection, Collaboration and Learning – Opportunities, programmes and events that build, promote and encourage social connection, new experiences, lifelong learning, literacy (including digital literacy), entrepreneurship, and community connection.
- Services – Working with others to add value to our community
- Outreach – Breaking down barriers to make accessing Community Hub services available to the whole community.

Property

We manage Council owned property through leasing and general day to day operations functions and carry out renewal and building improvement programmes to make sure Council properties are well maintained, safe and meet quality standards. We work with local groups to provide access to community property for a range of community uses. We plan for future property needs by proposing and implementing development projects and regularly review the rationale of holding the property, including considering disposal or repurposing of Council property where appropriate.

Halls and Recreational Complexes

Council owns 16 halls and supports the management of seven community-owned halls. We work with and support halls and Community Committees across the district in delivering day-to-day hall services. We carry out renewal and building improvement programmes to ensure our facilities are well maintained, safe and meet quality standards, including improving existing halls and recreational complexes to meet public expectations. When appropriate, this includes expanding or providing new facilities to meet changing community needs.

Parks, Reserves and Sports Grounds

We maintain parks, reserves and sports grounds to ensure provision of quality, safe spaces for recreation and leisure, and continually improve accessibility to parks, sports grounds and facilities, making them available for a wide variety of users.

We foster collaboration between sport and recreation groups to encourage high-use facilities and opportunities for cost efficiencies and manage parks and sports grounds bookings, fees and charges while liaising with ground staff to ensure facilities are ready for use.

We work with Sport Manawatū and other organisations to deliver programmes throughout the district to get ‘everyone active, everyday’ and liaise with Community Committees and user groups of parks and sports grounds.

We develop, promote and follow plans and strategies that guide the development and management of parks and sports grounds and are planning on providing a walking and cycling network that links neighbourhoods, schools and community facilities.

Cemeteries

We manage, maintain and plan for future improvements where required for the eight cemeteries in the district, including maintaining accurate burial records.

We work with the community to meet changing demands and community needs and ensure that all cemeteries are maintained to a high standard.

We meet the requirements of the Burial and Cremations Act 1964.

Public Conveniences

We provide a network of public toilets across the district and maintain facilities to ensure they are clean, accessible and fit for purpose.

What we are keeping an eye on

Makino Aquatic Centre

- The growing population increases demand for parking, pool space and increased availability of programs such as Aqua Fitness and Learn to Swim lessons. There is increased demand for additional swimming lane space during winter months.
- Changing demographics creates increased demand for therapeutic hot water.
- Changes in weather patterns will impact on the seasonal demand for outdoor pool use, and usage information will need to be considered in changing the traditional closure date of outdoor facilities in April.
- A nationally recognised issue in the Aquatic sector is the increasing challenge to recruit lifeguards.

Community Hub Library

- The Community Hub Library is based in Feilding yet services a community that is nearly 50% rural. Accessing services, information, content and opportunities can be limited for those that don't reside in town.

Property

- There are a number of buildings within Council's portfolio which receive limited use in their current form. Reasons for this include facilities no longer being fit for purpose, with varying levels of maintenance and renewals undertaken or required.

Halls and Recreational Complexes

- There is increased demand for facilities which are multi-purpose and can cater to a wide variety of leisure and recreation activities.
- The availability of some spaces has become an increasing issue for the community when locating suitable facilities for community groups.
- Some halls and facilities are underused, ageing or deteriorating. This will be addressed through the Community Facilities Strategy.
- There is increasing demand for improved heating and ventilation at the Feilding Civic Centre.

Parks, Reserves and Sportsgrounds

- Population growth will increase the usage of parks, reserves and sportsgrounds within the Manawātū District. Multi-purpose sportsgrounds and facilities will become necessary to accommodate all sporting codes in a cost-effective manner.
- There is increased demand for non-structured, low-impact recreation and exercise (e.g. walking and cycling).
- There is demand from the community for additional provision of indoor sport facilities within the district.
- Climate change causes an increased risk of flooding, requiring coordination with Horizons Regional Council on flood mitigation measures.
- The increasing popularity of freedom camping is creating demand issues in some spaces.

Cemeteries

- The population of residents aged 85 years and older is forecast to increase. This impacts requirements for accessibility to cemetery areas for the ageing population.
- The contour and layout of some cemeteries, combined with a high water table, flooding and scouring can cause access issues.
- Council needs to undertake spatial planning as part of the Cemeteries Management Strategy prior to making decisions on matters such as extending a cemetery, adding a carpark etc.
- Council will need to respond to increasing demand for more varied internment options, which may require different spaces and cemetery styles.

Public Conveniences

- With a growing population, demand for public conveniences will increase, along with the cost of provision and on-going maintenance.
- Increased demand for public conveniences which are disability/age accessible due to the ageing population of the district.

Levels of Service

Makino Aquatic Centre

Level of Service 1		You can expect safe pools					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1	Annual Pool Safe accreditation	2020/21 accredited	Yes	Yes	Yes	Yes	Yes

Level of Service 2		You can expect the provision of a range of quality educational and recreational aquatic experiences					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1	The number of participants in water activities and learning programmes per annum.	2022/23 (new) 45,142	45,142	>52,000	≥45,142	≥45,142	≥45,142
Measure 2	% of survey participants satisfied with the quality of	2020/21 91%	91%	90%	90%	90%	90%

	their experience at the Makino Aquatic Centre.						
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Community Hub Libraries

Level of Service 1		You can expect access to a range of information, resources and experiences that support community wellbeing and interconnectedness, continue to build and promote lifelong learning and bridge the digital divide					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1	The number of physical and digital collection items borrowed or accessed per capita, per annum.	2022/23 (new) 10.10	10.10	8	10	10	10
Measure 2	The number of logins to library e-resources and apps (including digital learning apps and heritage platforms), Manawatū District Libraries app and Wi-Fi and computer usage, per annum.	2022/23 (new) 49,317	49,317	≥49,317	≥49,317	≥49,317	≥49,317
Measure 3 (New)	% of survey participants satisfied with the quality of their experience attending a programme,	New for 2024/25	N/A	N/A	80%	80%	80%

	class, exhibition, event, digital learning programme or other social interaction group at the Community Hub Library.						
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Property

Level of Service 1		You can expect well maintained, safe Council-owned buildings and properties					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1	% in-use Council-owned buildings and properties are compliant with the relevant safety regulations.	2019/20 90%	100%	100%	100%	100%	100%

Halls and Recreational Complexes

Level of Service 1		You can expect that in-use Council-owned halls and recreational complexes are safe					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1 (New)	% of in-use Council-owned halls and recreational complexes are compliant with current building warrant of fitness requirements and FENZ	2021/2022 100%	100%	100%	100%	100%	100%

	evacuation procedures						
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Parks, Reserves and Sports Grounds

Level of Service 1		You can expect satisfaction with our parks, reserves and sportsgrounds					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1	% of survey participants satisfied with Council's parks, reserves and sportsgrounds.	95%	90%	90%	90%	90%	90%

Level of Service 2		You can expect safe parks, reserves and sports grounds					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026-34
Measure 1	Number of health and safety incidents or injuries reported that occurred due to inadequate or poor maintenance in our parks, reserves and sports grounds.	2019/200	0	0	0	0	0

Cemeteries

Level of Service 1		You can expect satisfaction with the maintenance of our cemeteries					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026- 34
Measure 1	% of survey participants who were satisfied with the maintenance of cemeteries.	New baseline 2024/25	N/A	N/A	New	≥ 2024/25	≥ 2024/25

Level of Service 2		You can expect professional and timely interment services					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026- 34
Measure 1	The number of complaints about late or inadequate interment services.	2019/20 0	0	0	0	0	0

Public Conveniences

Level of Service 1		You can expect clean and well-maintained public toilets					
		Baseline	Actual 2022/23	Target 2023/24	Target 2024/25	Target 2025/26	Target 2026- 34
Measure 1	The number of complaints* received about inadequate maintenance and/or poor cleaning of our toilets.	2019/20 1	7	<8	<8	<8	<8
		*Excludes complaints that do not relate to the service council provides.					

Assets and Portfolio

Makino Aquatic Centre *Te Taiwhanga Wai Rēhia o Mākino*

The Makino Aquatic Centre features both indoor and outdoor pool facilities. The indoor complex consists of a 25-metre pool, learn to swim pool, wet deck area, play pool, offices, community meeting rooms and family change rooms. The outdoor complex consists of a 50-metre pool, dive pool, play pool and splash pool. The facility is used for a range of programmes and activities, including learn to swim, aqua fitness, general recreation use and other aquatic activities.

Community Hub Library (*translation to come*)

The Manawatū District Library is a 1,665m² building located on the corner of Bowen Street and Stafford Street. The building consists of a library area (with approx. 50,000 items), mezzanine floor and tiered seating area, Makerspace (CNC Machine, Laser cutter, 3D printers, sewing machines, vinyl cutter, etc), café, heritage area, storage rooms, offices, meeting rooms (with presentation and video conferencing technology), self-service machines, kitchens and toilets.

Note: Have mentioned the satellite libraries in the “how we do it” as technically these locations are in community halls or centres.

Property *Ngā Rawa Tūwāhi*

Commercial Property	Community Property	General Property
• Feilding Depot	• Council Administration Building	• Fergusson Street Carpark
• Eyre Street Depot and Carpark	• Animal Control building and compound, Awa Street	• Halcombe Playcentre
• South Street/Kawakawa Road commercial land	• Community House, Feilding	• Kimbolton Playcentre
• Himatangi Beach Motor Camp	• Country Fayre – Pōhangina	• Pōhangina Depot
• Tangimoana Beach Motor Camp	• Feilding Clock Tower	• Red Cross House – 31 Grey Street
• Mt. Lees Homestead	• Feilding Community Centre – Te Manawa	• Sanson Playcentre
	• Palmerston North Surf Lifesaving Club	• Residential tenancy – 1269 Pōhangina Road
	• Rongotea Community Centre	
	• Rangiwhāia Memorial Hall	

Halls and Recreational Complexes *Ngā Whare Huihui me ngā Taiwhanga Rēhia*

Recreational Complexes			
Facility	Location	Facility	Location
Feilding Civic Centre	Feilding	Pōhangina Old School Reserve Pool	Pōhangina
Feilding Little Theatre	Feilding	Te Kawau Memorial Recreation Centre	Rongotea
Old Tote Building	Feilding		

Council-Owned Halls			
Hall	Location	Hall	Location
Āpiti Hall	Āpiti	Kiwitea Hall	Kiwitea
Beaconsfield Memorial Hall	Beaconsfield	Ōhakea Hall	Ōhakea
Cheltenham Hall	Cheltenham	Pōhangina Hall	Pōhangina
Clydesdale Hall	Tangimoana	Rangiotū Hall	Rangiotū
Colyton Hall	Colyton	Rangiwāhia Hall	Rangiwāhia
Halcombe Hall	Halcombe	Sanson Hall	Sanson
Himatangi Beach Hall	Himatangi Beach	Stanway Hall	Halcombe
Kimbolton Hall	Kimbolton	Waituna West Hall	Waituna West
Community-Owned Halls			
Hall	Location	Hall	Location
Awahuri Hall	Awahuri	Tangimoana Hall	Tangimoana
Glen Ōroua Hall	Glen Ōroua	Kopane Hall	Kopane
Newbury Hall	Newbury	Longburn Hall	Longburn
Ōroua Downs Hall	Ōroua Downs		

Parks, Reserves and Sports Grounds *Ngā Papa Rēhia, Papa Tāpui, Papa Hākinakina hoki*

Category	Northern	Feilding	Southern
Parks and Sportsgrounds	• Halcombe Domain • Kimbolton Domain	• Victoria Park • Timona Park • Johnston Park • Kōwhai Cricket Area • South Street Courts	• Sanson Recreation Reserve
Neighbourhood Parks	• Fowlers Reserve – Kimbolton • Pōhangina School Reserve • Hauwhiti Reserve - Kimbolton	• Fraser Drive Park • James Palmer Park • Vista Drive Park • Rimu Park • Stonebridge Reserve • Roots Street Reserve • Sanson Playground	• Himatangi Beach Bowling Club Reserve • Mahuri Reserve – Himatangi Beach • Sanson Hall Reserve • Rongotea/Te Kawanu Playground
Rural Recreation Areas	• Āpiti Domain • Bartlett's Ford • Beaconsfield Recreation Reserve • London's Ford • Menzies Ford Reserve • Pakihikura School Recreation Reserve • Pōhangina Recreation Reserve (Domain) • Pōhangina Valley Lookout • Rangiwāhia Hall and Rangiwāhia Recreation Reserve		• Ōhakea Domain • Carnarvon Reserve

	• Raumai Reserve • Rewa Old School Reserve		
Public Gardens		• Kōwhai park	
Civic Squares/ Spaces		• Makino Precinct • Manchester Square • Denbigh Square	• Douglas Square - Rongotea
Natural and Cultural Heritage Areas	• Almadale Scenic Reserve • Kimbolton Scenic Reserve • McKinnon Memorial Reserve – Rangiwāhia • Putai Ngahere Reserve (Vinegar Hill)	• Awahuri Forest – Kitchener Park • Bush Lane Reserve	• Coles Bush – Rongotea • Mt Lees Reserve • Ellison Reserve - Tangimoana
Coastal Reserves			• Himatangi Beach Coastal Reserve • Himatangi Beach Kaikokopu Stream Reserve • Tangimoana Coastal Reserve
Memorials	• Pembertons Corner – Rangiwāhia • Cheltenham Memorial Park • Āpiti Church Memorial Park	• Russell Law Memorial Grove	• Mt Stewart Memorial • Te Arakura Reserve
Cycle and Walkway Links		• Greenspine • Lovers Lane Reserve • Makino Bridge Reserve • Rata Street Walkway • Quail Avenue to Homelands Avenue Walkway	
Street Trees and Gardens	• Halcombe • Rangiwāhia • Pōhangina • Āpiti • Cheltenham • Kimbolton • Waituna West	• Feilding	• Rongotea • Himatangi • Tangimoana • Sanson
Miscellaneous Reserves		• Herlihy Reserve • Highfield Hill Lookout • Rangeview Reserve	• Rongotea Carpark Reserve

Cemeteries Ngā Urupā

Cemeteries in:	
• Feilding • Halcombe • Kimbolton • Pōhangina	• Rangiwāhia • Rongotea • Sandon (Sanson) • Waituna West

Public Conveniences Ngā Wharepaku Tūmatanui

• Feilding CBD Toilets • Āpiti • Duke Street Toilets • Himatangi Beach Toilets • Sanson Playground Toilets • Mt Lees Reserve Toilet • Raumai Reserve Toilet • London's Ford Toilet • Sanson Domain Toilet • Mangakino Skate Park Toilets	• Timona Park Toilets x2 • Kimbolton Toilets • Johnston Park Toilets • Rongotea Toilets • Cheltenham Toilets • Feilding Railway Station Toilets • Victoria Park Toilet • Almadale Scenic Reserve Toilet • Pōhangina Old School Toilet	• Kitchener Park Toilets • Kōwhai park Toilets • Rangiwāhia Toilets • Pōhangina Valley Toilets • Tangimoana Toilets • Halcombe Domain Toilets • Vinegar Hill Campground Toilets x2 • Bartletts Ford Toilet • Rangiwāhia Hall Toilet
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Funding Splits

Makino Aquatic Centre (Proposed)

80-85% Uniform Targeted Rate (Feilding 60%, Rural 40%)

15-20% User fees and charges (admission, hireage, classes etc)

Community Hub and Libraries (Proposed)

90-98% Rates (Uniform Targeted Rate (Feilding 60%, Rural 40%)

2 - 10% User fees and charges (fines, fees, internet etc)

Property

90 – 95% General Rate (CV)

5 - 10% User fees and charges (leases and rent)

Halls and Recreational Complexes

95-100% Uniform Annual General Charge

0-5% Lease fees and cost recovery

Parks, Reserves and Sportsgrounds

95-98% Rates (Targeted Rate (CV), Uniform Targeted Rate)

2-5% User fees and charges (ground fees and hireage)

Cemeteries

60-70% General Rate (CV)

30-40% User fees and charges (internment, plots etc)

Public Conveniences (toilets)

100% Uniform Annual General Charge

Interesting Facts and Figures

Makino Aquatic Centre *Te Taiwhanga Wai Rēhia o Mākino*

All together our pools hold 1,900,000 litres of water – imagine that in drink bottles!

We provide over 6,100 learn to swim classes every year!

Community Hub Library

- 320,337 items accessed in a year
- 614 programmes run in 2022/23 (note this is amazing as we are in a reduced capacity in the temporary facility). 82 of the 614 were run in alternate venues like school halls.
- 4048 participants attended school holiday activities in 2022/23
- 1/3 of the programme attendees for 2022/23 came from holiday programmes

Property

- The Feilding Clock tower was built as a millennium project in 1999
- In 1938 the Feilding Community Centre became the first community centre in New Zealand providing learning opportunities outside the school environment (including some of the country's earliest "playcentre" sessions).

Halls and Recreational Complexes

- Council Owns 17 community Halls and 7 halls are community-owned, as well as 16 Playgrounds
- The Old Tote Building in Kowhai Park was built in 1917 to house an electric totaliser (betting machine) essentially the first computer in Feilding

Parks, Reserves and Sportsgrounds

- We maintain over 3,200 street trees throughout the Manawatū District
- Our newest park is Roots Street Reserve purchased in 2020
- The district has over 5,000 square metres of street gardens

Cemeteries

- Our Cemeteries Management Strategy was adopted in 2020
- Earliest recorded Burial on record was for Sandon Cemetery in 1854
- Feilding Cemetery ashes wall installed 2021

Public Conveniences

- There are a total of 31 public conveniences in the district
- The toilets are cleaned a total of 15,000 times each year

Key Projects

- Himatangi Beach Hall Earthquake Strengthening

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